

Return Authority Form

FAX THIS FORM TO (08) 9791 7929

Your return authority number is.....Date

WHAT TO DO

1. Complete this form
2. Return completed form by Fax on 08 9791 7929
3. Wait for form to be returned with your RA number
4. Post your item with this form along original invoice, all original packing and tags etc with 21 days of RA issue date
5. Wait for an emailed confirmation of Handling once we have the item returned, this can be one of three
Exchange - We will replace the item with the same or similar item, if available.
Credit - We will give you a store credit in the form of a discount coupon to the value of
Refund - We will apply a credit to your credit card

CUSTOMER DETAILS

Name.....
Address

Email

Phone.....Fax

PURCHASE/ITEM DETAILS

Date Of Purchase.....Cost.....
Item.....Style.....
Colour.....Size

Apparent fault (please circle)
Short Supply Wrong Item Faulty Item

Other, please detail

OFFICE USE ONLY

Type of handling Refund Exchange Store Credit
Store Credit Coupon Code

Issued by.....Signed.....
Supplier.....Invoice #.....
Invoice Date.....Supplier Credit Note.....

Notes.....



Goldsmiths Jewellers

21 Stephen Street, Bunbury Western Australia 6230, Ph 08 9721 1929 Fax 08 9791 7929